



District Department of Transportation (DDOT)

Andrew DeFrank

Community Engagement Specialist; Ward 6

DDOT's FY20 Accomplishments

- Paved more than 131 miles of roadway
- Completed Frederick Douglass Memorial Bridge arches
- Set the default speed limit to 20 MPH
- Began planning for the new Ward 7 Circulator route
- Expanded bike infrastructure by 6 miles
- Completed 30% of preliminary design for K Street transitway
- Implemented free shared mobility for essential workers
- Assisted with building, painting and installing Black Lives Matter plaza

Interim Director: Everett Lott



Ward 6 FY20 Highlights

- Substantial completion of the New Jersey Avenue NW Project
- New car-free lanes installed
 - M Street SE from South Capitol Street to 10th Street
- New protected bicycle lanes installed
 - 4th Street NW/SW from Pennsylvania Avenue NW to I Street SW
 - New Jersey Avenue SE from E Street to I Street
- Launched the advisory bike lanes pilot project
 - E Street SE from Pennsylvania Avenue to Potomac Avenue installed
- Paved more than 16 miles of roadway

DDOT SERVICES

Safety

- Vision Zero Initiative
- Traffic Safety Assessment Program
- Traffic Control Officers (TCOs)
- Safe Routes to School Program
- Safety Technicians (School Crossing Guards)

Infrastructure & Assets

- Roads, Sidewalks, and Alleys
- Pavement Markings
- Bridges and Tunnels
- Streetlights
- Traffic Signals
- Roadway Signage (Parking & Traffic)
- Parking Meters

Move DC

- DC Circulator
- DC Streetcar
- Capital Bikeshare
- Bike Network (Lanes & Trails)
- Permitting of Dockless Scooters and Bikes

Quality of Life

- Urban Forestry
- Street Trees and Public Land
- Americans with Disabilities Act (ADA) Program

Public Space and Curbside Management

- Permits
- Work in the Public Space (Permits for Occupancy, Construction, Excavation, etc.)
- Inspections
- Violations of DDOT Permitted Activity
- Parking
 - Residential Parking Permits (RPP)
 - Visitor Parking Permits (VPP)
 - Red Top Meter Program (RTM)

DDOT'S RESPONSE TO COVID-19

Car Free Lanes/Bus Priority Projects



DDOT installed 3 quick-build bus priority pilot projects:

- 7th Street NW,
 - M Street SE and
 - Martin Luther King, Jr. Avenue SE.
-
- Car Free Lanes supports improved bus travel times and reliability, allow WMATA and Circulator buses to efficiently operate their routes, and improve pedestrian safety with expanded sidewalks for social distancing.
 - Focused on improving bus operations and safety

Slow Streets & Streateries



- Slow Streets -- are restricted to local traffic only and the speed limit is set at 15 mph to support neighborhood-based safe social distancing while walking, running, or for essential travel or recreation. Residents, emergency vehicles, deliveries, and trash collection vehicles will continue to have full access to DC Slow Streets.



- DC Streatery -- helps businesses expand space in parking lanes in front of their property to offer outdoor seating and safe social distancing for patrons to dine.

Current Ward 6 Projects

- Capital projects

- Frederick Douglass Memorial Bridge (construction)
- Maryland Avenue NE (construction)
- C Street NE (pre-construction)
- Florida Avenue NE (pre-construction)
- S Street NW Revitalization (design)
- Florida Avenue and New York Avenue NE Intersection (design)
- Pennsylvania Avenue and Potomac Avenue SE Intersection (design)
- Pennsylvania Avenue SE Street Light Upgrade (design)
- Garfield Park Connector (design)
- H Street Bridge Reconstruction (design)
- 11th Street Bridge Park (design)

- Protected bike lane projects

- K Street NE/NW from 7th Street NW to 1st Street NE (pre-construction)
- 1st Street/Potomac Avenue SE from I Street to South Capitol Street (pre-construction)
- 4th Street SW from I Street to P Street (design)
- I Street SW/SE from 7th Street SW to New Jersey Avenue SE (design)
- New Jersey Avenue SE from I Street to Tingey Street (design)
- Pennsylvania Avenue SE Corridor Study bus/bike Phase 1 (design)

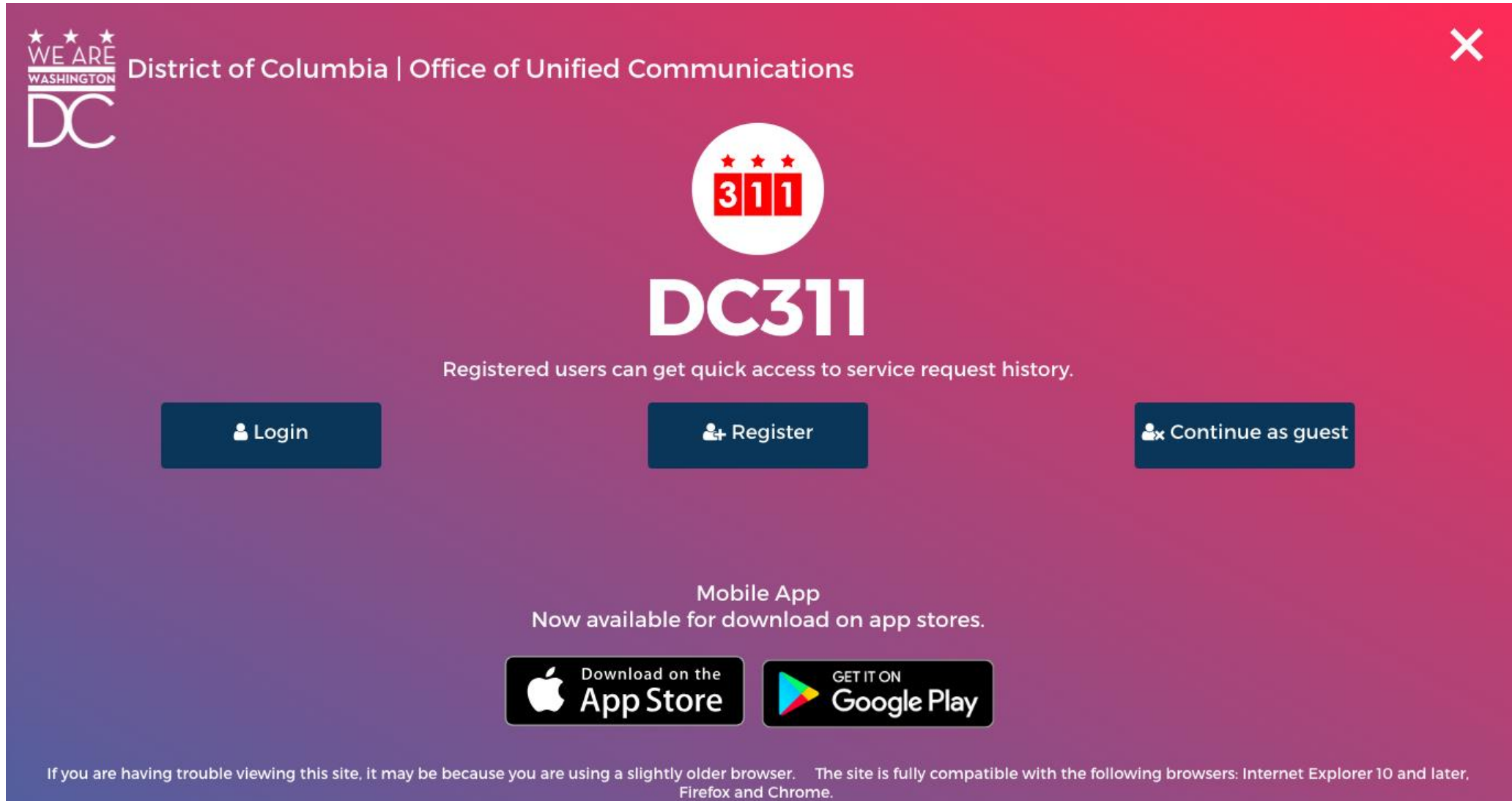
RESOURCES, PROGRAMS & PROTOCOLS

MOVE DC



moveDC is the long-range transportation plan for the District of Columbia. Under Mayor Bowser's leadership, moveDC establishes goals, policies, strategies and metrics for District Department of Transportation to invest in transportation facilities and programs that address the future needs of Washingtonians across all eight wards. We need input from all residents to ensure that our long-range plan reflects the needs and priorities of a world class city like Washington, DC.

311 Service Request



The screenshot shows the DC311 login interface. At the top left is the 'WE ARE WASHINGTON DC' logo. To its right is the text 'District of Columbia | Office of Unified Communications'. A close button (X) is in the top right corner. In the center is the DC311 logo, which consists of a white circle containing three red stars above the numbers '311' in red. Below the logo is the text 'DC311'. Underneath that is the text 'Registered users can get quick access to service request history.' There are three dark blue buttons: 'Login' with a person icon, 'Register' with a person and plus icon, and 'Continue as guest' with a person and X icon. Below these buttons is the text 'Mobile App Now available for download on app stores.' At the bottom are two buttons: 'Download on the App Store' with the Apple logo and 'GET IT ON Google Play' with the Google Play logo. At the very bottom, there is a small text block: 'If you are having trouble viewing this site, it may be because you are using a slightly older browser. The site is fully compatible with the following browsers: Internet Explorer 10 and later, Firefox and Chrome.'

WE ARE WASHINGTON DC

District of Columbia | Office of Unified Communications

311

DC311

Registered users can get quick access to service request history.

Login Register Continue as guest

Mobile App
Now available for download on app stores.

Download on the App Store GET IT ON Google Play

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Service Level Agreement Timeline for DDOT Services

Alley repair investigation – SLA 270 business days.	Tree inspection – SLA 5 business days.
Bicycle services – SLA 60 business days.	Tree planting – 500 business days.
Bus/Rail issues – SLA 60 business days.	Tree pruning – 180 business days.
Potholes – SLA 3 business days.	Tree removal – 180 business days.
Resident parking permit – SLA 60 business days.	Utility repair issue – 60 business days.
Roadway repair – SLA 270 business days.	Streetlight repair investigation – SLA 7 business days.
Roadway sign – SLA 130 business days.	Traffic safety investigation – SLA 130 business days.
Roadway striping/markings – SLA 270 business days.	Traffic signal issues – SLA 2 business days.
Sidewalk repair – SLA 270 business days.	Tree inspection – SLA 5 business days.
Streetlight repair investigation – SLA 7 business days.	Tree planting – 500 business days.
Traffic safety investigation – SLA 130 business days.	Tree pruning – 180 business days.
Traffic signal issues – SLA 2 business days.	Tree removal – 180 business days.
	Utility repair issue – 60 business days.

Please always submit a 311 request before reaching out to DDOT, with a 311 tracking #, we can provide you with more detailed info on where we are.

DDOT Paving Plan

View the map on your mobile device [f](#) [t](#) [l](#)

An interactive map of DDOT's paving work for Washingtonians to track our progress as we enhance the safety of the roadway and improve the ride comfort of the road surface. DDOT is prioritizing paving non-residential streets during the COVID-19 response to minimize disturbance to residents during the Stay Home Order.



Overview

Roads

Sidewalks

Alleys

Markings

d. Ro...

Tool tip: Click a road segment in the map for d...

Select a ward: All Wards

Select an ANC: All ANCs

Select a plan: Paving Plan 2020

129

Completed Miles

2

Substantially Completed Miles

No Data

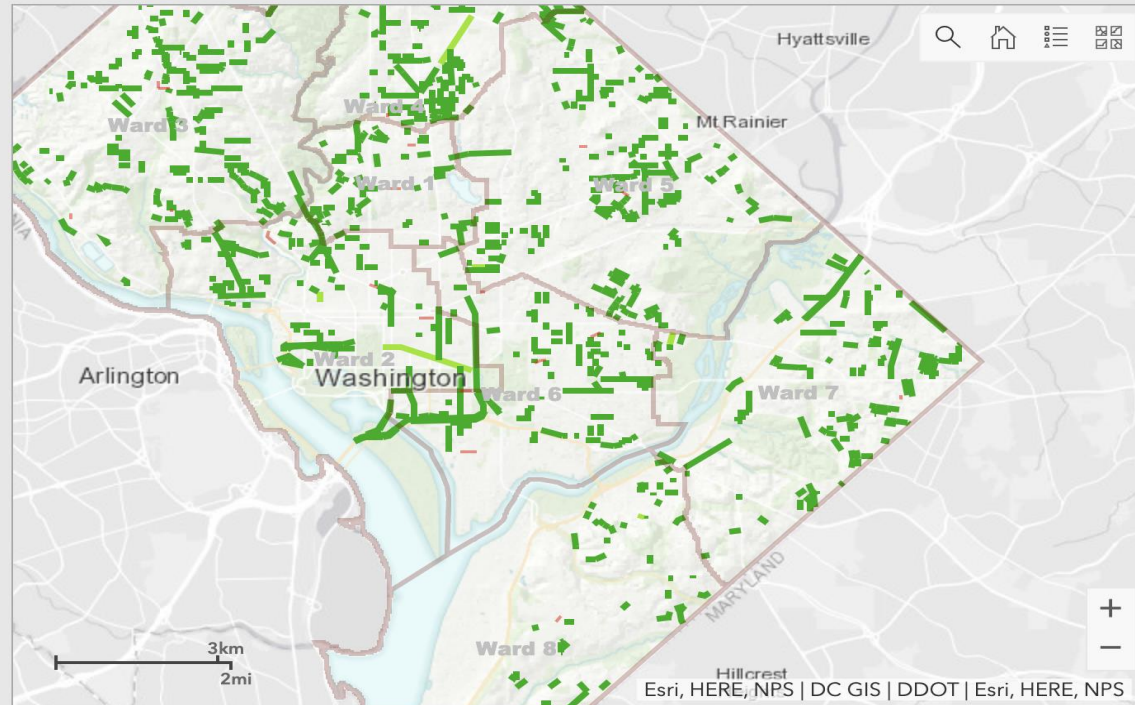
133

Planned Miles

Road Segments Currently Under Construction

Click to zoom into the road segment.

No Data



Map

Legend

Traffic Safety Assessment (TSA) Process

- TSA process is required for:
 - Stop sign requests
 - Speed humps requests
 - Automated Enforcement Camera requests
 - Other traffic safety concerns

GENERAL PROCESS

DDOT is committed to making our city's streets safer for everyone while minimizing impacts to traffic operations. A combination of traffic control devices and traffic calming measures can help meet both goals. Our Traffic Safety Assessment program will identify intersections and corridors of concern, analyze existing conditions, and provide a plan for safety mitigations.

We have created a routine process for city residents to report areas of concern to DDOT.



Step 1: Resident contacts DDOT with a street safety concern. Call 311, visit 311 online, or talk to your ANC commissioner.



Step 2: Resident and DDOT work together to determine the extent of the safety issue.

- DDOT will send a questionnaire to better understand the issue.
- A letter of support from your ANC Commissioner is also requested.
- Email the completed questionnaire and letter of support to traffic.safety@dc.gov.



Step 3: DDOT evaluates the safety issue to determine if any action is needed.



Step 4: DDOT communicates the findings to the resident.

- If no safety mitigation is needed, then DDOT will deliver the study results to the resident and close out the request.



Step 5: If a safety mitigation is deemed necessary, then DDOT develops recommendations and works with the community to identify the most appropriate solution(s).

- If recommendations change existing traffic control and/or on-street parking, a Notice of Intent (NOI) will be required. The NOI includes a 30 business-day public comment period.



Step 6: DDOT installs the safety mitigation.

A Traffic Safety Assessment request takes approximately 120 days to complete Steps 1-5. Requests with a completed questionnaire and letter of support from the ANC Commissioner will be prioritized. The timeline for installation of improvements will vary based on the safety mitigation identified.

Contact Info and Best Ways to Communicate

- **Name:** *Andrew DeFrank*
- **Phone:** *202.603.4550*
- **Email:** *andrew.defrank@dc.gov*



Thank you. I look forward to working with you all and continuing to serve the residents of Ward 6

Questions?

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District Department of Transportation