



## D.C. Department of Human Services

# Introducing *E Street*: Continuing the District's New Shelter Model

Presented July 11, 2023, to ANC 6E

# Agenda

1. Mission of the Department of Human Services
2. Defining Low Barrier vs. Non-Congregate Shelter
3. About the Purchase (The Why)
4. Target Demographic
5. Program Operations
6. Summary of Renovations
7. Timeline
8. Community Engagement
9. DHS Points of Contact

# DHS Mission

The mission of the District of Columbia Department of Human Services (DHS), is to empower every District Resident to reach their full potential by providing meaningful connections to work opportunities, economic assistance and supportive services.



# LBS vs. NCS

	LBS	Non-Congregate
Admission	Low Barrier – All client are offered a bed subject to availability. Admission was first-come, first-served.	Transitional – Clients will be issued a bed subject to an admissions criterion such as medical vulnerability, unable to serve in our current shelters, or matched to housing. Clients will be admitted through our coordinated entry (CAHP) process.
Bed Configuration	High Density – Several congregate sleeping rooms with several clients in the same area, including some bunkbeds, shared bathrooms.	Pairs – Two to a room with a bathroom for each individual suite.
Case Mgt.	Even when offered, clients in a low barrier shelter are not required to participate in case management. DHS and provider staff.	Clients will be required to participate in case management as a condition of admission and in order to continually reside at the Aston. This is a key component of our NCS strategy.
Gender	Single Sex (*except LGBTQ)	Men, women, and non-conforming genders will be served.

# Advantages of Non-Congregate Sites

- **Many clients avoid low barrier shelters**
  - Offers privacy not available in low barrier shelters
  - Offers an opportunity to clients who are not easily served
- **Clients with medical vulnerabilities cannot be adequately served in low barrier shelters**
  - Shelters offer clinic services, not daily nursing or professional staff
- **Creates "flow" throughout the CoC**
  - Requires case management
  - Includes built-in exit timelines
- **Supports the Mayor's commitment to making homelessness rare, brief, and non-recurring.**

# Who will be served at E Street?

- Medically Vulnerable (*Chronic conditions*)
- Specialty Beds:
  - Beds that require case management for a specific population such as work beds or senior beds
  - Priority will be given to unsheltered or low barrier residing women clients
- Clients who are matched to a housing resource through CAHP.
- Individuals who cannot be served in our other shelters:
  - Couples
  - Mix gendered adult families
  - Clients in need of medical respite bed (Acute conditions)

# Overview of Operations

- **Anticipated Length of Stay**
  - 6 - 12 months \*
- **Client Services**
  - Consistent medical services
  - Intensive case management
- **Provider Selection**
  - Anticipated provider selection: Nov/Dec 2023

\*Recognizing that the site will serve diverse populations

## Proposed Scope of Work:

- ✓ Painting interior spaces within the building.
- ✓ Construction of warming kitchen, dining/lounge area, laundry room and storage.
- ✓ Upgrading security and IT infrastructure.
- ✓ Construction of new administrative spaces & medical clinic.
- ✓ Flex Space to serve as Boutique and/or Barbershop

\*The project also includes providing new furniture for over 190 client within units and administrative spaces.





# When Do Anticipate Clients Moving In?

- ✓ Contract Executed: *(Fall '23)*
- ✓ Renovations: *(Fall '23 – Win '24)*
- ✓ Provider onboarding: *(Spring '24)*
- ✓ Client move-in: *(Spring '24)*

# How we Engage

- DHS prioritizes being a good neighbor. This includes transparency and ongoing communication as the project gets underway.
- For consistency, we communicate directly with ANC Commissioners and Councilmembers first for awareness.
- We work with the Mayor's Office on Community Relations and Services (MOCRS) to identify stakeholder groups to engage.

# How we Engage

- Attendance at regular ANC and community meetings to discuss and brainstorm external design, maintenance, or operational options to reduce trash build-up, traffic flow issues, excessive noise complaints, etc.
- Attendance at routine ANC and community meetings to discuss ways to build community and good neighbor relationships.
- Collaborate with sister agencies (MPD, DBH, etc.) for issues that extend beyond the purview of DHS.

# Who to Contact?

Between **July 2023 – February 2024**, please contact:

David J. Ross, Chief of Staff

[david.ross@dc.gov](mailto:david.ross@dc.gov)

or

Tai Meah, Deputy Chief of Staff of Legislative Affairs

[Tai.meah@dc.gov](mailto:Tai.meah@dc.gov)